

## **Electronic Plan Review Work Process Flow**

## **EFFECTIVE MARCH 23, 2020**

Plan Intake

For Initial Review - DELIVER

- 1. Electronic plan set on thumb drive
- 2. Hard copy plan sent to Development Services Department (DSD) intake
- 2 Plan Upload

If project file is uploaded into Austin Build & Connect Portal (ABC Portal), Austin Water (AW) reviewer will retrieve plans set, if not AW will email consultant to request a link for plans set.



3 Plan Review

AW retrieves electronic plan set and performs review



4 Customer Communication

AW reviewer uploads redline set with comments into ABC Portal



5 Plan Download

Consultant retrieves redline set from ABC Portal

6 Plan Reviews or Approvals

Result of review? Reviewed with No Comments, Informal or Rejected?

- a. Rejected: Steps 1 through 5 are repeated
- **b. Informal**: Coordinate with reviewer (outside of review cycle) to clear all remaining comments and then proceed to step 6c
- c. Reviewed with No Comments: Plan set is ready for AW signature, send FTP link to AW reviewer for electronic signatures – Reviewer will sign and transmit back to consultant via secure download link



