



# Park Ticketing System Guide

Go To: [www.austintexas.gov/parksonline](http://www.austintexas.gov/parksonline)

Park Info: Websites: [Emma Long](#) / [Walter Long](#) / [Commons Ford](#)

Email: [reservations@austintexas.gov](mailto:reservations@austintexas.gov)

## Account Log In:

**First Time Users** – Select “Need an Account”

- **Username:** Create username
- **Password:** Create password

**Returning Users - not create a new account**

- **Username:** Enter user-created username
- **Password:** Enter user-created password

## Account Updating:

**WALK IN PASS USERS** – ensure the account is updated, and ALL family members are listed.

Update at “my account” drop down, “household and settings”. Select “add member” at bottom of screen.

## Booking and Payment:

1. Select ‘Browse Tickets/Park and Pool Entry Passes’
2. Choose A specific day/day range. Review & make ticket choice(s) & quantity.
  - **Park Entry Vehicle passes** are per **vehicle**, pick any household member to assign to the ticket.
  - **Park Entry Walk-In (Emma/Walter only)** – are **per-person**, pick number of tickets, entry group (greenbelt passes ONLY), and select “who” will use each unique ticket number. Example, Person A–ticket 1, Person B–ticket 2.
  - **If unable to proceed in the chosen DATE/TIME/ENTRY GROUP, it is FULL/SOLD OUT.**
3. Select Proceed to check out.
4. Pay Visa, MasterCard, Discover or American Express – Select ‘Payment’ button **ONLY** once.
  - a. **Banking Statement Information:** Charges appear on statements as “PARD Online Registrat”
5. Print ticket for display or save it on your smartphone for display upon arrival.

### Login, Select Browse Tickets

**Member Login**

Username:

Password:

Forgot your password? [Click Here](#)

Need an account? [Click Here](#)

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**Quick Links**

[Browse Activities](#)

[Browse Passes](#)

**[Browse Tickets/Passes Park, Greenbelt, Pool](#)**

[Browse Leagues](#)

[Make a Payment](#)

[Contact Us](#)

### Choose Ticket Type, Date Range, and Select Available Item(s)

**Ticket Search Criteria**

Begin Date: 08/28/2020 End Date: 08/29/2020

Type: **All Types** (Greenbelt Entry Pass, Park Day Pass, Pool Entry Pass)

Keyword Search:  Match One

Sort Option: Ticket Code Display Option: Listing

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**Search Results**

Showing 1 To 20 Total Results (24)

Item Code	Description	Event	Event	Price	Quantity	Status
04010828	Barton Ck Gmbl @ Camp Craft Rd	08/28 - FRIDAY, Hill of Life @ Camp Craft Rd	Greenbelt Entry Pass	\$0.00/\$0.00	?	Full
04010829	Barton Ck Gmbl @ Camp Craft Rd	08/29 - SATURDAY, Hill of Life @ Camp Craft Rd	Greenbelt Entry Pass	\$0.00/\$0.00	?	Full
04020828	Barton Ck Gmbl @ Games Creek	08/28 - FRIDAY, Mopac @ Games Creek	Greenbelt Entry Pass	\$0.00/\$0.00	?	Available
04020829	Barton Ck Gmbl @ Games Creek	08/29 - SATURDAY, Mopac @ Games Creek	Greenbelt Entry Pass	\$0.00/\$0.00	?	Available

Ticket Types	Available starting:	Sales close:	Limits
<b>Park Entry Vehicle Passes</b>	14 days in advance	24 hours prior	2 vehicles/household 1 vehicle/household (Commons Ford)
<b>Park Entry Walk-In</b>	14 days in advance	24 hours prior	1/person/household

**Cancellations:** Park Day Passes are non-transferrable and non-refundable.

**ALERTS – Emma Long Users!** **Campsite reservations** ALREADY INCLUDE fees per day for 1 vehicle/day. **Picnic site rentals or large picnic entry groups** should contact the Office of Special Events to coordinate and pay for guest park entry passes. [reservations@austintexas.gov](mailto:reservations@austintexas.gov), 512-974-6797.